



Terms and Conditions

By registering to a Health Pockets Club, you (parents/carers/juniors) agree to both the terms and conditions set out in this policy and on the agreement on each booking form. It is a legal requirement for all children to have a completed booking form.

Membership Fee's

Most of our clubs will be run with 3 termly payments.

- Autumn Payment
- Spring Payment
- Summer Payment

Methods of payment

1 lump sum paid within 2 weeks of first session.

Or two monthly instalments of which the first payment must be paid within 2 weeks of the first session and the second payment 8 weeks after first session. By signing the booking form you have agreed to pay the whole membership payment until the end of the relevant term. You may not pay the first instalment and then refuse to pay the second instalment.

Players not wishing to join the membership plan can play and pay. Cost £7 per session. Any play and pay fee's will be deducted from your membership fee if you wish to join in the near future (Within 2 months of your first session).

New members starting after the beginning of the term will be charged based on the number of weeks left in that term.

Holidays

Our sessions will not be running during school holiday set by Solihull or Warwickshire Council maintained schools – depending on which area your club is based. Details will be emailed to members if holiday sessions are organised.

Refunds

All bookings are non refundable.

In the event of long term illness or injury, bookings will only be refunded on production of a doctor's note.



Code of Conduct for Members, Parents & Spectators

We expect appropriate behaviour in our sessions and any detrimental behaviour will result in expulsion. Please go through this page with your child to make sure they understand yours and their responsibilities in the club.

Young Players

I will:

- ✓ Always play to the best of my ability
- ✓ Play fairly – I won't cheat, complain, or waste time
- ✓ Respect my team/session mates, the other team, the referee/umpire and coaches
- ✓ Play by the rules directed by referee/umpire/coach
- ✓ Shake hands with opponents after game/match
- ✓ Listen and respond to what coaches tell me
- ✓ Talk to someone I trust if unhappy about anything at the club
- ✓ Ensure I keep to agreed times for sessions and competitions, and inform the appropriate person if I am going to be late.
- ✓ Wear appropriate sports clothing for the relevant sport during club sessions and competitions.

If a child causes inappropriate behaviour during a session, parents will receive a warning and if it reoccurs the child will be removed from the class. Any member expelled from a class will not be eligible for a refund.

Spectators, Parents and Carers

I will:

- ✓ Remember that children play for fun
- ✓ Applaud effort and good play as well as success
- ✓ Always respect the decisions of the coaches
- ✓ Remain outside playing area and in designated spectator area
- ✓ Encourage players to respect session mates, opposition, referee/umpire and coaches
- ✓ Avoid criticising players for making a mistake – mistakes are part of learning
- ✓ Never engage in, or tolerate, offensive, insulting, or abusive language or behaviour
- ✓ Ensure my child is on time for sessions/matches and picked up on time
- ✓ Encourage your child to learn the rules of the club and play within them

Any inappropriate behavior from parents/carers or spectators during a session or event will result in a full time ban from entering the sports facility before, during or after any of our sessions.

We all have a responsibility to promote high standards of behaviour in sport.

Returned Cheques

In the event of a cheque being returned to us unpaid, we will charge £5 supplementary to the original balance if a cost is incurred on our bank account.

Attending our sessions verifies you understand the Health Pockets Terms and Conditions and the Agreement on the Booking Form.